

Section 75 agreement – performance management proposal

Introduction

The Section 75 agreement between London Borough of Havering (LBH) and North East London Foundation Trust (NELFT) forms the basis for provision of a range of integrated community-based health and social care services for Havering residents.

A sound performance management framework will enable each partner to understand the effectiveness of that partnership and whether it is supporting people to achieve positive health and wellbeing outcomes.

Each year the Executive Steering Group will set out in the Annual Plan the agreed performance targets that the Partnership should achieve.

The proposed framework

The proposed framework has explicit links with the Department of Health's Adult Social Care Outcomes Framework (ASCOF). The ASCOF provides a range of measures which focus on individuals' independence, outcomes and safety.

The framework will also provide further detail on overall Mental Health (MH) client numbers and the nature of care packages they receive, e.g. residential or domiciliary care.

Delayed Transfers of Care (DTOC) is a high priority area for LBH and the framework will provide an overview of DTOCs, as they relate to MH clients.

There will be an overview of Care Programme Approach (CPA), including whether those clients are receiving regular reviews of their needs and service provisions.

The final area which the proposed framework covers is Mental Health Action detentions, to show partners the nature of those detentions and consequent actions.

Reporting performance

Performance colleagues will adjust to the requirements of the Section 75 Partnership Board, but it is suggested that a pack showing performance against all measures in the proposed framework is provided on a quarterly basis.

Areas of exception, positive or negative, will be presented, as will an overall performance rating, showing the % of measures (where there is a target), where performance is at or above target levels.

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Appendix 4 to Schedule 3

There will be analysis to accompany the pack and colleagues can undertake deeper investigations into any areas of concern or interest specified by the Board.

The proposed framework is set out below.

No.	Headline	Measure / Information	Comments
1	ASCOF	Number of adults, older people and carers receiving self-directed support in the year to 31st March as a percentage of all clients receiving community based services and carers receiving carers specific services	ASCOF 1C (1)
2	ASCOF	Those receiving direct payments. The denominator remains the same, but the numerator captures only those from part 1 receiving a direct payment whether part of a self directed process or not	ASCOF 1C (2)
3	ASCOF	Proportion of adults in contact with secondary MH services in paid employment	ASCOF 1F
4	ASCOF	Proportion of adults in contact with secondary MH services living independently, with or without support	ASCOF 1H
5	ASCOF	Delayed transfers of care from hospital	ASCOF 2C (1)
6	ASCOF	DTOC which are attributable to Adult Social Care/Shared	ASCOF 2C (2)
7	ASCOF	DTOC which are attributable to Adult Social Care only	ASCOF 2C (3)
8	Care Packages	No of MH clients in LA funded residential placements	Inc. joint-funded
9	Care Packages	No of MH clients in LA funded nursing placements	Inc. joint-funded
10	Care Packages	No of MH clients in LA funded supported accommodation placements	Inc. joint-funded
11	Care Packages	No of new MH clients in LA funded placements in the month	
12	Care Packages	No of MH clients leaving LA funded placements in the month	
13	Care Packages	No of MH Domiciliary packages	
14	Care Packages	No of started MH Domiciliary packages in the month	
15	Care Packages	No of finished MH Domiciliary packages in the month	

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No.	Headline	Measure / Information	Comments
16	Care packages	Breakdown of clients in residential / nursing care, by type of placement, age, MH condition (e.g. dementia)	
17	Care packages	Number of MH clients with a Telecare package (also to be presented as % of total MH clients)	
18	CPA	Number of clients on CPA seen in month	
19	CPA	Number of clients on CPA who have received a review in the last 12 months	
20	Carers	% of CPA service users with an identified carer	
21	Carers	% of CPA carers with an up-to-date assessment	
22	MHA	Total no. of assessments	
23	MHA	No. admitted on section	
24	MHA	% of those admitted under Section	
25	MHA	No. admitted informally	
26	MHA	No. Not admitted	
27	MHA	% of those not admitted	
28	MHA	No. of assessments where SU was under 65	
29	MHA	No. of assessments where SU was over 65	
30	MHA	No of Sec 136's	
31	MHA	% of those that were Section 136 assessments	
32	MHA	No. of assessment undertaken on service users subject to a Community Treatment Order	